

myneva Care Platform: massive time savings thanks to AI-supported solutions in care

- **myneva announces new Care Platform at Finnish Customer Day, general availability from the end of 2024**
- **myneva saves up to one hour per shift for professionals in care and other social sectors**
- **myneva strengthens care and support through innovative, cross-sector digital solutions**

Essen / Hämeenlinna, 30 October 2024 – myneva, an international social care provider with locations in eight European countries, launches the new myneva Care platform. This platform is specifically designed to meet the biggest challenges in the social care sector:

- Inefficient and time-consuming documentation,
- labor shortages and high work density,
- the involvement of relatives in the care and support process as well as
- complex requirements such as data reporting and organizational control.

The myneva care platform includes the existing products for all areas of social care, such as care for the elderly, care for the disabled, child and youth welfare, and the new European applications and services. The platform is supplemented by three new central applications that address the specific needs of social care:

- myneva.care app enables up to one hour of time savings per shift through AI-supported documentation via voice recording, giving specialist staff more time for direct care of their clients. From the end of 2024, the myneva Care app will initially reach general availability in elderly care and will be rolled out to other areas of the social sector in the future.
- myneva.connect app supports communication between specialist staff, clients and their relatives and relieves the burden on staff through targeted information distribution and administrative simplifications.
- In addition, myneva.analytics offers comprehensive analysis options that help social organizations to optimize their operational processes, make data-based decisions and flexibly cover their reporting requirements.

The official announcement of the platform will take place on 30 October 2024 at myneva's Finnish Customer Day and marks an important step towards the further digitalization of social services in Europe.

myneva.care: AI-supported documentation for more time with clients

With myneva.care, a mobile application is available that allows specialist staff to efficiently document their tasks directly at the point of care. Supported by AI-supported speech recognition, myneva.care simplifies documentation considerably and saves up to one hour per shift - valuable time that specialist staff have for the direct care of their clients. The app is designed for all care and support areas and offers a central tool that quickly and efficiently maps documentation requirements at the point of care. The seamless integration of documentation into the system also improves the exchange of information within the specialist team. In further development phases, this function will also benefit specialist staff in child and youth welfare, among others.

“Our aim is to relieve the burden on nursing staff in particular with a single, comprehensive app solution, allowing them to spend more time caring for their clients,” explains Dieter Weisshaar, CEO of myneva. “With AI-supported documentation at the point of care, we are setting a milestone in the digitalization of care and offering a mobile solution that can be used not only in geriatric care, but across all sectors in Europe.”

myneva.connect: Interactive app for the integrated involvement of all stakeholders

With the myneva.connect app, myneva supports the networking and communication of all relevant players in the care and nursing process - including clients, relatives and specialist staff. The mobile app minimizes interruptions in the processes and creates a central platform on which all those involved can view important information and interact with each other. Frequently asked questions and important information are passed on in a targeted manner and administrative tasks such as appointment cancellations are digitized. This solution helps to reduce the administrative burden on specialist staff while actively involving relatives in the care and support processes.

myneva.analytics: Reports and data at a glance for data-driven decisions

myneva.analytics provides social care organizations, starting with elderly care and social and youth services, with comprehensive insights into their operational data and supports data-driven decision-making. With standardized reports and forecasts based on best practices and benchmarking, myneva.analytics helps social institutions to act data-driven and thus increase their efficiency. myneva.analytics allows you to create your own reports and dashboards in just a few minutes. The integration of these functionalities promotes comprehensive transparency in operational management and facilitates compliance with legal and quality standards.

“With myneva.analytics, we provide organizations with the tools to turn their data into valuable insights,” adds Antonio Del Negro, Chief Product Officer of myneva. “We want to enable our customers to make data-based decisions and increase the efficiency of their processes in a targeted manner.”

A well-thought-out product concept – with a technological edge and full data sovereignty

myneva deliberately opts for a holistic solution: a single app (myneva.care) that combines all relevant functions and technologies to optimally serve the needs of specialist staff. This means that there is no need for separate applications for (care) documentation and AI speech recognition. The product has been developed using myneva's own technology to guarantee organizations data sovereignty and competitive pricing. myneva does not use public services to ensure that all data remains owned and controlled by its customers.

A platform for the care and support of tomorrow

The myneva Care Platform brings together innovations and technologies that relieve and support professionals in elderly care and soon also in other areas of the social sector. The platform will reach general availability from the end of 2024, though the exact launch may vary by country and sector, and sets the standard for a connected, efficient and user-friendly infrastructure in the social sector.

“Our unique international positioning allows us to combine teams and innovations from different countries and introduce new technologies into the social sector more quickly. Our customers benefit from this and at the same time receive investment security with their existing solutions,” says CEO Dieter Weisshaar.

About the myneva Group

The myneva Group is one of the leading European software providers in the social sector with a clear focus on digitalization and innovation. Headquartered in Essen and with over 300 employees at 16 locations, myneva serves a broad customer base of more than 3,900 institutions and 1.5 million clients in eight European countries.

Driven by strong values such as trust, appreciation and responsibility, myneva covers all areas of social services - from elderly care and integration assistance to child and youth welfare and social assistance - and reflects a commitment to improving care and opening up new perspectives in social services through user-friendly software solutions and the close involvement of its stakeholders.

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