

# Streamline Care: Saving Time by Connecting Families and Clients

## Challenges in care

Today's Care sector faces key obstacles impacting efficiency and quality. Clients and families often lack clear visibility into the Care process, while frequent schedule changes lead to inefficiencies. Cumbersome regulations and GDPR requirements further complicate the secure sharing of sensitive information, straining communication and coordination. Addressing these challenges is crucial to enhancing care delivery and saving time.

## The solution: The myneva.connect app

myneva.connect offers personalized care with active involvement from clients and relatives. Rescheduling is easier to save time and enhance the efficiency for care organizations.

## Key benefits

### More time for care

Allows both the clients and their relatives to check frequently asked topics easily and directly in the app and avoid interruption of the care process.

### Seamless and precise appointment scheduling

Routine requests, such as appointment cancellations, can be conveniently submitted and systematically processed.

### Faster distribution of information

Through easy access to care documents, relatives are actively involved in the care process, increasing commitment, information and quality of care.





# How does myneva.connect help your organization?



## Time saved for caregivers

We save caregivers time by actively involving relatives in the care process thus limiting interruptions in the process.



## User friendly experience

The app is designed specifically for older adults, making it easy for them to learn and use.



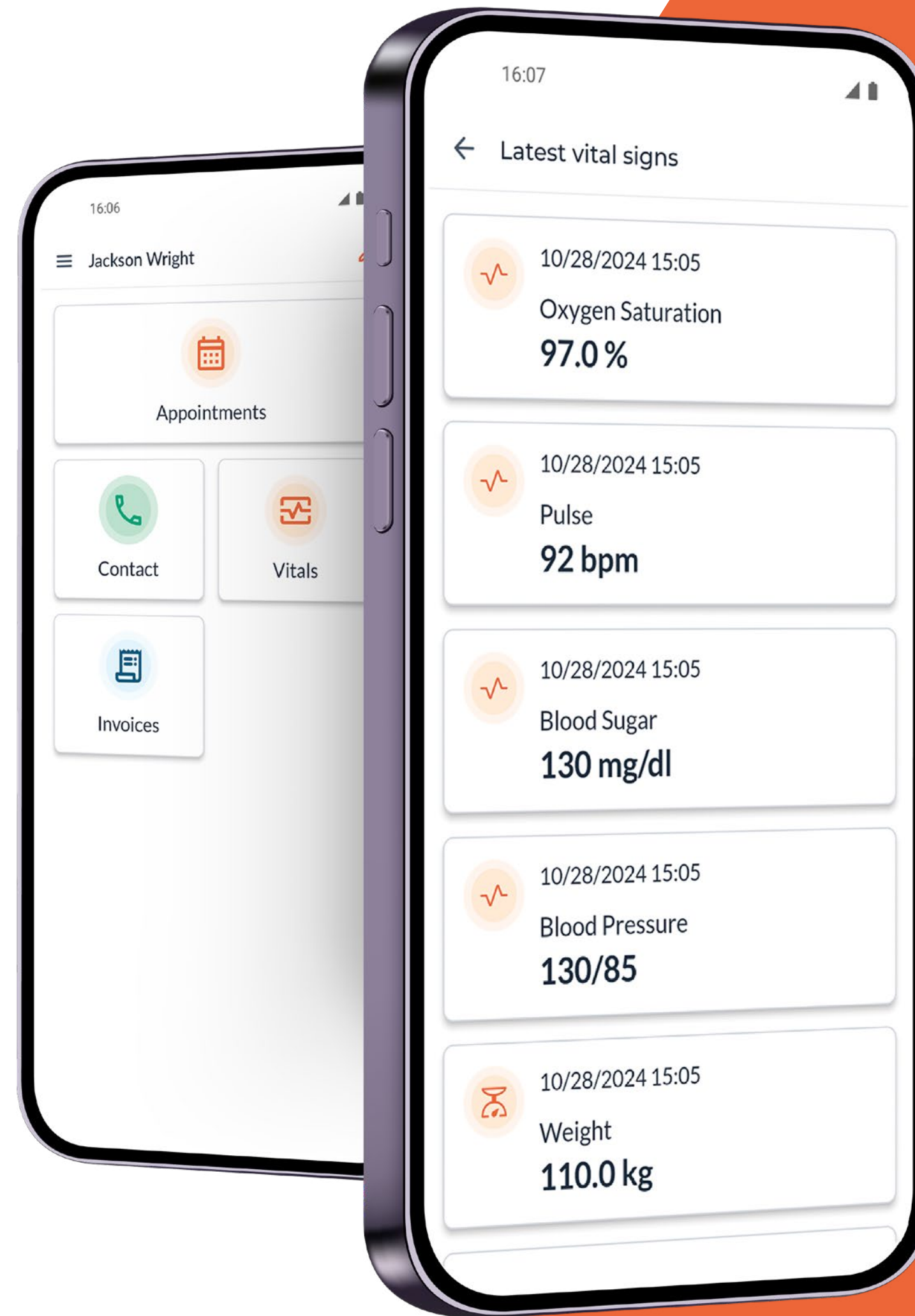
## More flexibility

Flexibly adapts to meet the different requirements of various care services.



## Simple implementation with increased stakeholders' satisfaction

Seamlessly integrated into your existing processes and immediately makes the daily work of your care staff easier thus increasing stakeholder satisfaction.



## Key features

- View and connect with the contact person
- Receive information of multiple care receivers
- Monitor health measurements
- View appointments
- Postpone appointments
- Request appointment cancellation

[Learn more](#)

[www.myneva.eu/en/myneva.connect](http://www.myneva.eu/en/myneva.connect)

 **myneva**  
simplify care

myneva Group GmbH  
Markt 1, DE-45127 Essen  
info@myneva.eu

The myneva Group includes myneva Deutschland GmbH, myneva Benelux B.V., myneva Finland Oy, myneva Austria GmbH and myneva Schweiz AG. Publication date: 20.10.2024